



Mark A. Logeman, D.D.S., INC.
Christopher J. Logeman, D.D.S.
2761 Erie Ave. Cincinnati, Ohio 45208

May 3, 2020

Dear Patient,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming normal habits and activities. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the Ohio State Dental Board (OSDB), the U.S. Centers for Disease Control and Prevention (CDC), and Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are current on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures adhere to each agencies' recommendations and continue to protect our patients and team members.

We will begin seeing patients on May 4, 2020 in a limited capacity. As part of that opening, our office is going to look a bit different due to COVID-19 outbreak.

The new procedures are:

- Patients should come alone for appointments (except where absolutely necessary for Interpreters, guardians of minors, and others needing a special assistant).
- Our office will communicate with you beforehand to ask some screening questions provided by the ADA. You'll be asked those same questions again when you are in the office.
- When you arrive at the office, **please call us at 513-321-0886** to let us know you are here.
- You are to remain in your car and our staff will advise you when we are ready for your appointment.
- We ask that you arrive at the office with a mask or face covering; that you are able to put on before entering the building.

- The waiting room will no longer have magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- In addition to the pre-screening questions, your temperature will be taken.
- Appointments will be managed to allow social distancing between patients. This might mean that you're offered fewer options for scheduling your appointment.
- Once in the operatory you will be asked to wash your hands. At that point a staff member will update your medical history before beginning procedure.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. **To make an appointment, please call our office at 513-321-0886.**

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Mark A. Logeman, D.D.S., INC

President